



CONNECTED HOME



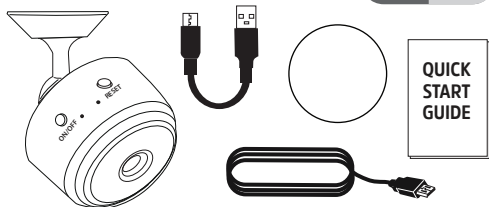
Smart WiFi Indoor Mini Camera
MANUAL
XCS7-2001-BLK

GETTING STARTED

Thank you for choosing the **Xtreme™ Connected Home** Indoor Mini Security Camera. This quick start guide will help you with setup and installation.

Package Includes:

ESTIMATED SETUP



- Smart Indoor Mini Security Camera
- Quick Start Guide
- Camera Base Mount
- Adhesive-backed Metal Disc
- Flexible USB Power Plug
- 3ft Micro USB Cord

What You Need:



App



2.4GHz



5GHz



2.4GHz WiFi



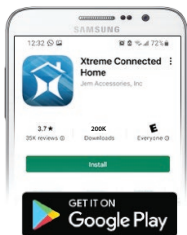
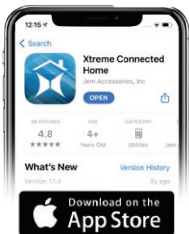
Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.



CONNECT THE DEVICE

STEP 1

Download the free **Xtreme™ Connected Home** app from the App Store (for iPhones) or Google Play Store (for Android phones).



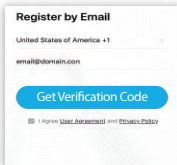
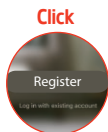
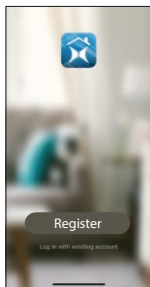
STEP 2


Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and **click** "Create Account" by following the on-screen instructions.

After your initial sign in, your app will remember your password and log you in automatically.

You can also choose to manually log out under Settings in the Main menu.



 You may need to check your Spam folder for the verification code

STEP 3

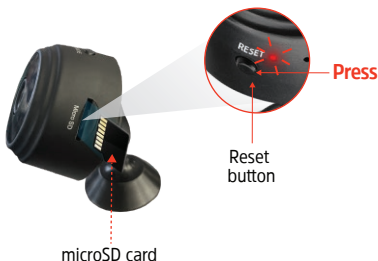
Plug the camera into a wall outlet using the provided 3 foot cable and USB power adapter (not included).



The Reset indicator light on the camera should start blinking **RED** for pairing mode.

Reset LED Behavior		Device Status
Red	Blinking	Pairing Mode
	Solid	Starting Up
Blue	Blinking	Attempting to Pair
	Solid	Connected

If the LED is not blinking, then you are not in pairing mode. Reset the camera by **pressing** the reset button for 5 seconds.



Tip: If you would like to install a microSD card, insert it as shown with the gold pins facing towards the camera lens. (microSD card not included)

STEP 4

Make sure your Bluetooth® is enabled.

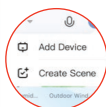
After logging in, **click “+”** on the top right of the screen and **select “Add device”**.



Click

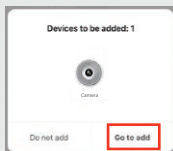


Select

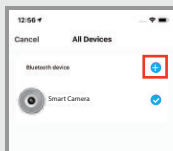


Quick Connect method

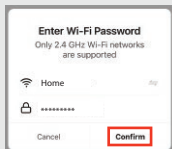
The app will detect the WIFI+BLE enabled device and ask if you want to **add it**



Make sure the check is marked next to the device you want to add, **click** the + button



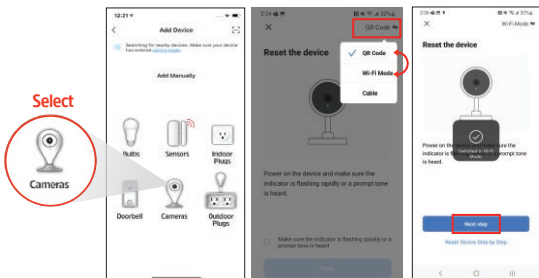
Make sure your 2.4GHz network is selected, input the password and **press** confirm



NOTE: Once successful then go directly to Step 7.
If the app does not detect your device, skip this part and proceed to Step 5.

STEP 5

Select the Camera category and switch the pairing mode in the top right corner from QR Code to WiFi Mode and then **click** “Next step”.



STEP 6

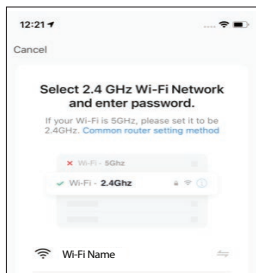
Confirm the indicator light is still blinking red.
Click “Confirm indicator rapidly blink”.



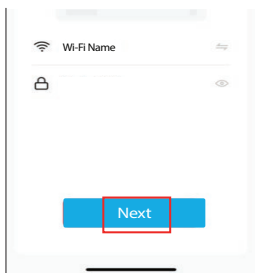
STEP 7

Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, **enter** your WiFi password and **click** “Next”.

Confirm WiFi




Enter and Click



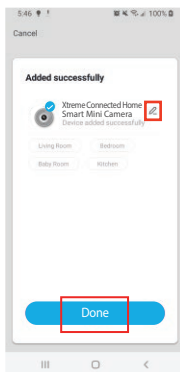
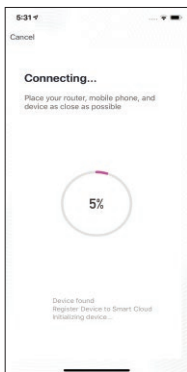
Help: If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

STEP 8

Your Smart Camera will now be connected to the network. Confirm the settings for your device and then **Click** “Done”.

TIP: You can put your camera directly in a room by selecting one of the available rooms. **Click** the  button to change the name of the product.

PROCESSING TIME



Your **Xtreme™ Connected Home** Smart Camera is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Xtreme™ Connected Home** Smart Camera. For frequently asked questions and instruction videos, please visit our website at www.xtremeconnected.com.

INSTALLATION

Your Smart Camera can be positioned multiple ways. On any flat surface (table top), mounted on a wall or underneath a shelf or any metal surface.

OPTION 1: Using Cameras Base Mount

STEP 1

Peel off the protective cover from the adhesive backing on the mounting base.



STEP 2

Determine your desired location and stick the adhesive side of the base onto your wall or underneath your shelf.



Optional Screw Mounting. (Screw not included)



STEP 3

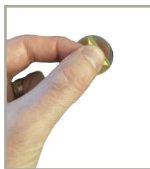
Place the Smart Mini Camera onto the magnetic base. Set the camera to desired angle.



OPTION 2: Using the Included Metal Disc

STEP 1

Peel off the protective cover from the adhesive backing on the metal disc.



STEP 2

Stick the metal disc on any hard, flat surface you would like to place your camera.



STEP 3

Place the magnetic back of the camera onto the metal disc.



HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help.

Please call us at **855-999-8041** or visit **www.xtremeconnected.com** for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!

- 1.** Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
- 2.** You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
- 3.** To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth.
- 4.** If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
- 5.** Try moving to a spot closer to your router for connecting.
- 6.** You can also purchase a WiFi extender to increase your WiFi range and strength.
- 7.** In some cases, you can try using the secondary pairing mode by clicking "EZ Mode" on the Add Device screen (see screenshot on bottom of page 4 for reference). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!

- 1.** When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

When my camera is pointed at a window at night, I can't see through the glare!

1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says "Offline" or "Cannot establish encryption channel"

1. Turn the product off and back on by holding down the ON/OFF button twice.
2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
3. Contact us so we can assist you.

Why Does It Need The Internet?

1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

Why Does The App Need Location Permission To Function?

1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

What's a Mixed Network?

1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."

My "Live View" Isn't Working When I Access The App!

1. If 'Live View' is not working, leave the Connected Home app and go to your phone's settings. Go to the Apps settings, locate the Connected Home App, storage, and then clear cache.

To see Warranty information and Certification Legal warnings, please see our website.

www.xtremeconnected.com

Message and Data rates may apply. If you have any questions about this product contact the manufacturer for support, do not return to retailer.

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FCC Compliance

This device complies with Part 15 of the FCC. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Jem Accessories, Inc. Limited Warranty Policy for Xtreme Connected Home.

Please read and understand all instructions before using this product. If damage is caused by failure to follow the instructions, this warranty is null and void.

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE Jem Accessories, Inc. ("Jem Accessories"), 32 Brunswick Ave, Edison, New Jersey, USA, warrants to the owner of the enclosed Xtreme Connected Home-branded product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one year. Notwithstanding the foregoing, the Warranty Period for a factory refurbished Product is one (1) year, even if installed by a professional. If the Product fails to conform to this Limited Warranty during the Warranty Period, Jem Accessories will, at its sole discretion, either (a) repair or replace any defective Product or component; with proof of purchase using original documentation. Repair or replacement may be made with a new or refurbished product or components, at Jem Accessories's sole discretion. If the Product or a component incorporated within it is no longer available, Jem Accessories may, at Jem Accessories's sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety (90) days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is not transferable from the original purchaser to subsequent owners.

2. TOTAL SATISFACTION RETURN POLICY If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition to the retailer in compliance with the retailer's return policy.

3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY Before making a claim under this Limited Warranty, the owner of the Product must (a) visit www.xtremeconnected.com during the Warranty Period to provide notice of your warranty claim and describe the alleged failure, and (b) comply with Jem Accessories (or its authorized distributor's) return shipping instructions. Jem Accessories will have no warranty obligations with respect to a returned Product if it determines, at its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Jem Accessories will bear all

costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product or products shipped internationally, for which the owner will bear all shipping costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with any quick start guide, manual or other instructions provided by Jem Accessories; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non-Jem Accessories branded hardware products, even if packaged or sold with Jem Accessories hardware. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Jem Accessories recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

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8. YOUR RIGHTS AND THIS LIMITED WARRANTY This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

If you need to start a warranty claim for your Xtreme Connected Home device, please reach out to Customer Support by emailing customerservice@xtremecables.com or calling our support number 855-999-8041.

Please allow 7-10 business days to process warranty claims. Customers located outside of U.S. will be responsible for all shipping costs.

Last Updated: June 8, 2022